



COMPANY INFORMATION PACKAGE



When it comes to your properties,
Quality is our #1 priority

About us

Servicing home and business owners, property managers, insurance and restoration companies, the team at Sunrise Construction provides top-quality design and build services, as well as 24 hour emergency service throughout the GTA and Muskokas.

From initial inspection to project completion, we are dedicated to ensuring our clients have the best experience possible. To ensure this satisfaction, we remain available for continual communication throughout the build and deliver top-quality results backed by warranted products. Strong client relationships are essential to your project and our business success, which is why we make it our primary goal.

OUR PROCESS



Our **mission** is to provide quality products and services to our clients, while demonstrating exceptional customer service.

Our **vision** is to be the name that companies look for when choosing a contractor to service their construction project and emergency service needs..

PRODUCTS AND SERVICES

Sunrise Construction is able to service all our clients exterior renovation project needs. From emergency service calls to installing new product, we are there every step of the way to ensure your project is done right.

24 HOUR EMERGENCY SERVICE

Property damage can occur at any time, which is why we offer 24 hour emergency service for our clients, to ensure their properties are taken care of in the most urgent situations.



WEATHER DAMAGE

Damage due to wind, ice, snow, and rain are the most common reasons for an emergency call. We remove any damaged or loose product, and apply plywood and/or tarps to ensure that the homeowner and the home is protected until permanent repairs can be completed.



ACCIDENTAL DAMAGE

Prompt onsite attention ensures that area is cleared of debris, protected from further damage, and that the owner or patrons are able to continue their daily activities in a safe environment.

SUNRISE CONSTRUCTION

FIRE LOSS

Fire damage can pose structural and personal dangers, which is why we address these types of damage promptly, applying wood beams to secure the structure where needed, and plywood to protect the buildings windows and doors.



BREAK-INS

Debris and damaged product is removed. The area is then secured using plywood or other material to ensure the safety of the property and the owner.

WARRANTIES

To ensure the best outcome for all our projects, we only use quality, warrantied products. Each manufacturer varies in the warranties they offer, and details on the applicable product and workmanship warranties are provided by project managers.

Workmanship warranties will vary based on the type of project or application, and a general breakdown can be found below. Detailed workmanship warranty certificates are provided to the client at time of project completion and invoicing.

PRODUCT	WORKMANSHIP WARRANTY
Complete Roof	10 years
Full Frame Window	5 years
Window Insert	Application dependent
Front Door	5 years
Patio Door	5 years
Storm Door	90 days
Vinyl Siding	5 years
Aluminum Siding, Soffit, and Fascia	5 years
Seamless Eavestroughs and Downspouts	2 years
All Repairs or Service Work	Application Dependent

Please note that the above workmanship warranties are for full product replacement unless otherwise noted. Any item that is retrofit or partially replaced or repaired may not have workmanship warrantied and must be discussed on an individual basis with the project manager.

All warranties are valid only for intended product use. Any abuse of the product or use of the product other than what is intended may result in voiding of manufacture and/or workmanship warranties.

QUALIFICATIONS AND CERTIFICATIONS

When considering a company for a construction project, individuals need to ensure they are protected by verifying they have valid liability insurance and up to date WSIB. Sunrise Construction is proud to be fully licensed, insured and bonded, in good standing with WSIB, as well as an A+ Rating with the Better Business Bureau. Our estimators and installers are certified and Working At Heights trained to ensure that your project is completed safely from start to finish.

